



# ACM30122

# CERTIFICATE III in Animal Care Services

RTO 41462



## TRAINEESHIP

### Course Details



#### Duration

2 year (24 months)



#### Delivery Mode

Blended (online & work placement)



#### Start Date

Enrol anytime



#### Fees

This course is **funded** by the **Queensland Government** under the Career Start program, with a small student co-contribution fee of **\$1.60 per nominal hour**.



#### Recognition

Nationally Recognised Qualification

#### ACM30122 Certificate III in Animal Care Services

is the perfect step for anyone ready to advance their career working with animals. Delivered online with hands-on practical training, this nationally recognised course develops your professional skills in animal care, health, and welfare, preparing you for roles in veterinary clinics, grooming salons, shelters, and boarding facilities — or as a pathway to further study in specialised areas such as animal behaviour, training, or veterinary nursing.



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# ACM30122 CERTIFICATE III ANIMAL CARE SERVICES

## Course Overview

The **ACM30122 Certificate III in Animal Care Services** (Traineeship) offers individuals in Queensland an exciting opportunity to begin a rewarding career working with animals while earning an income and gaining a nationally recognised qualification. Funded by the **Queensland Government** under the **Career Start program**, this traineeship allows eligible participants to combine paid employment with structured training, developing practical skills and real workplace experience in the animal care industry.

As a trainee, you will **earn while you learn**, gaining valuable hands-on experience in an approved animal care workplace such as a veterinary clinic, grooming salon, boarding kennel, cattery, animal shelter, or pet retail store. You'll work alongside industry professionals while completing your online study component through the National Skills Training Institute, allowing you to apply your knowledge directly in real-world situations.

Throughout your traineeship, you will develop essential skills in animal handling, feeding and hydration, bathing and grooming, cleaning and maintaining enclosures, health monitoring, and providing basic first aid. You'll also learn how to follow ethical and humane care practices, implement hygiene routines, and maintain safe work environments in accordance with workplace health and safety standards.

In addition to your practical animal care training, you'll also build strong professional and employability skills such as communication, teamwork, customer service, problem-solving, and environmental sustainability. These transferable skills are highly valued across the animal care and management sector and will help you succeed in any future role.

By the end of the traineeship, you'll be confident, experienced, and job-ready to work in a range of animal care environments or continue your education through higher qualifications. Graduates may go on to study the **Certificate IV in Veterinary Nursing**, **Certificate IV in Animal Behaviour and Training**, or **Certificate III in Animal Care Services (Pet Grooming Specialisation)** — opening pathways to even more specialised and rewarding careers in the animal care industry.

## Traineeship Eligibility

- ✓ be no longer at school
- ✓ permanently reside in Queensland
- ✓ Be an Australian citizen, Australian permanent resident, New Zealand citizen or temporary residents with an eligible visa subclass.
- ✓ You must not have already completed two traineeship qualifications within the last 10 years

## Course Units

- ACMBEH301** Identify behaviours and interact safely with animals
- ACMGEN315** Communicate effectively with clients and team members
- ACMGEN303** Assess welfare status of an animal
- ACMGEN304** Promote positive wellbeing for self and others in animal care workplaces
- ACMGEN309** Provide basic animal first aid
- ACMINF301** Comply with infection control policies and procedures in animal care work
- ACMWHS301** Contribute to workplace health and safety processes
- ACMGRM201** Bath, dry and brush domestic dogs
- ACMSPE316** Provide general care of domestic dogs
- ACMGEN310** Provide reception services for an animal care facility
- ACMBEH302** Provide enrichment for animals
- ACMGEN311** Maintain and monitor animal health and wellbeing
- BSBCMM211** Apply Communication Skills
- ACMGEN314** Identify animal anatomy and physiology for animal care work
- ACMSPE317** Provide general care of domestic cats
- ACMGEN205** Source And Provide Information for animal care needs
- BSBOPS304** Deliver and Monitor a Service to Customers



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## Frequently Asked Questions

### Q What is a traineeship?

A A traineeship is a fantastic way to combine paid employment with formal, nationally recognised training. It allows you to earn an income while gaining valuable hands-on experience in the animal care industry. As a trainee, you'll work under the supervision of experienced professionals in a real workplace while completing your theory studies online. This means you'll graduate with both a qualification and real-world experience, giving you a strong advantage when pursuing your career.

### Q Do I get paid during my traineeship?

A Yes! One of the best parts of a traineeship is that you are a paid employee while you study. You'll earn an income based on the National Training Wage or the relevant industry award. This means you can gain a qualification, build your career, and get real work experience — all while earning money.

### Q What kind of work will I do during the traineeship?

A During your **ACM30122 Certificate III in Animal Care Services** traineeship, you'll take part in a wide range of hands-on and advanced animal care tasks, including feeding, grooming, bathing, and exercising animals, cleaning and maintaining enclosures, and monitoring health and behaviour. You'll learn to handle animals safely and humanely, assist with basic health treatments and first aid, and support tasks such as administering medications under supervision, observing behavioural changes, and maintaining hygiene and infection control standards. In addition to animal care, you'll develop strong customer service, teamwork, and communication skills, preparing you to work confidently and professionally.

### Q Where can I work as a trainee?

A As an animal care trainee, you can work in a range of exciting and rewarding environments. These may include veterinary clinics, pet grooming salons, boarding kennels, catteries, animal shelters, rescue centres, and pet retail stores. Your traineeship employer must be an approved animal care workplace where you can complete your required practical training hours and demonstrate your skills under professional supervision.

### Q How is the training delivered?

A The Certificate III in Animal Care Services traineeship is delivered through a blend of online learning and practical workplace experience. You'll complete your theory-based units online through your training organisation's learning portal, allowing you to study flexibly around your work schedule. Meanwhile, your practical skills will be developed and assessed directly in your workplace by qualified trainers and assessors. This ensures your training is relevant, engaging, and based on real-world experience.

### Q What support will I receive during my traineeship?

A You'll be fully supported throughout your traineeship by both your trainer and your employer. Your trainer will provide regular check-ins, feedback, and workplace visits to help guide your learning and assess your progress. You'll also have access to online study support, student services, and additional resources if you ever need assistance. The goal is to ensure you feel confident, capable, and supported every step of the way.

### Q Is this course funded?

A Yes. The traineeship is funded by the Queensland Government under the Career Start program, which helps eligible students access high-quality training with minimal upfront costs. Students are required to pay a small co-contribution fee of \$1.60 per nominal hour, which is the government-regulated contribution toward their training. This makes the traineeship one of the most affordable and accessible ways to start a professional career working with animals.